

Summary

Invoice Number: AT-329877586

Date Issued: Jul 17, 2024

Factor X Chatbot Factory SC

Avenida Antea 1088 piso 3 int 311 Col. Jurica
Queretaro QUE 76100
Mexico

Billing Contact:

Jesús Rodríguez
Factor X Chatbot Factory SC
contacto@factorx.mx

Technical Contact:

Jesús Rodríguez
Factor X Chatbot Factory SC
contacto@factorx.mx

Total Paid: USD 21.00**Date Paid: Jul 17, 2024**

OFFICIAL RECEIPT

Invoice Total: USD 21.00

Payment Received: -USD 21.00

Amount Now Due: USD 0.00

Credit Card Number: xxxxxxxxxxxx4828

Cardholder's Name: JOSE DE JESUS RODRIGUEZ MORALES

Thank you for your payment!

For information on our refund policy and other purchasing FAQs, see
<https://www.atlassian.com/licensing/purchase-licensing>

Details

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Qty	Product	Unit Price	Adjustment(s)	Total
1	Bitbucket 2019 Standard - 7 users¹ <ul style="list-style-type: none">Site Address: networksappSupport Entitlement Number: SEN-29315208Entitlement Number: E-3XQ-PUH-F6A-ANHLicensed To: Factor X Chatbot Factory SCBilling Period: Jul 17, 2024 - Aug 17, 2024	USD 21.00		USD 21.00
Total Amount Paid				USD 21.00

Additional Notes

¹ This item is exempt from VAT.

- Bitbucket Cloud monthly plan inclusions: Free plan has 1 GB file storage and 50 build minutes included; Standard plan has 5 GB file storage and 500 build minutes included; and Premium plan has 10 GB file storage and 1000 build minutes included.

As we work to provide you with an upgraded billing experience, we're making some changes. Entitlement number (EN) is a new ID for your entitlement. As a part of these upgrades, EN will replace SEN as your primary ID. During this transition, you can use SEN or EN as your ID.

Licensing & Support

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Support Requests related to licensing or Atlassian software can be initiated at <https://www.atlassian.com/resources/support>.

For support requests related to third party software please contact the third party vendor.

Usage of Atlassian products and services are subject to the [Atlassian Customer Agreement](#) and [Privacy Policy](#).

Usage of third party apps purchased through the Atlassian Marketplace is subject to the Atlassian Marketplace [Terms of Use](#).

Specific details on Atlassian's support policy are available at <https://confluence.atlassian.com/support/atlassian-support-offerings-193299636.html>.

Next steps for JIRA, Confluence, and Marketplace app legacy license holders are available in the [Atlassian licensing FAQ](#).

Software maintenance covers access to any support* and software product updates for your software license.

After your software maintenance period expires, you will no longer be able to access support or software updates, including security patches. Renewing your software maintenance is done purely at your discretion, and can be renewed in advance of your maintenance period expiration to ensure uninterrupted access to the support services and software and security updates.

You can continue to use your software after the active maintenance period expires. However, do keep in mind that software maintenance renewals commence from the expiration of the last active software maintenance period.

* Support covers technical service requests for implementation and configuration assistance, upgrade assistance, post-implementation product issues.

A technical service request is defined as assistance with one issue, problem, or question relating to the use or installation of a Atlassian product, regardless of the number of communications required.

Support does not cover the following:

- Development requests, including custom code development or support for third party plugins
- Database integrity or database performance issues, including tuning and optimisation of the database
- Network topology or environment issues
- Application server issues not directly related to the Atlassian product implementation, configuration or operation
- Service requests or issues referred via Atlassian forums